

# DANIEL NETO

## CONTACT INFORMATION

- Full name : Daniel de Araújo Góes Neto
- Relocation status : Available
- Mobile / WhatsApp : +55-27-99991-2700
- E-mail : [danielneto@danielneto.com.br](mailto:danielneto@danielneto.com.br)
- LinkedIn : <https://www.linkedin.com/in/danielneto/>
- Website : <https://www.danielneto.com.br/>

## MAIN QUALIFICATIONS

- Languages: English - Fluent / Portuguese - Fluent / Spanish - Basic
- Network: switches (spanning-tree, trunking, PoE, etherchannel, stacking, etc), access-points (autonomous / managed), routers (OSPF, BGP, EIGRP, PIM, etc), WAN accelerators, WLAN controllers, cabling generalist.
- Cloud: AWS S3, LightSail, CloudFront, EC2, Route53, Command-Line Interface (CLI)
- Security: Cisco ASA, Juniper SRX, Symantec SGS, Checkpoint, IPTables, VPN (client / clientless), Websense, Cisco ACL
- Applications: Cisco ISE - ACS, Cisco Prime, DHCP (server / client), DNS (server / client), Apache, IIS, FTP (server / client), NPS, ISA Server, Men&Mice, ServiceNOW, HP NNMi, Radius, Active Directory, Squid
- Environment: Site surveillance (network cameras) and assessment, Access control management
- Databases administration: MySQL, MS-SQL, PostgreSQL
- Systems: Linux (Servers / Workstations), Unix, VMware ESX, Windows (Servers / Workstations), Android, iOS, Mac OS X, Storages (SAN / NAS)

## PROFESSIONAL EXPERIENCE

### **Tata Consultancy Services - TCS (June 2018 to present) - IT Services / Products**

Position: Network Specialist

Outsourcing for **EXELON** - Power and Energy

Direct report to: Fred D'Avila / Rajesh Rajappa / Isabela Bondioli

- L3 Network operational support: Strong network and security troubleshooting skills. Able to quickly identify and resolve network related issues in quickest possible time;
- Good communication skills: Able to participate and represent the team in Change, Incident and problem Management meetings;
- Co-ordination with multiple stake holders / Third party Vendors for break-fix;
- Able to lead the critical outage / major incident calls;
- Participate in weekly / monthly customer meeting and provide activities report;
- Perform network activities like IMACs (Install, Move, Add & Change);
- ITIL Process compliance: Implementation of Operational Changes and coordination with project team for project related changes;
- Follow Network security standards and compliances;
- Continuous learning: Conduct technical trainings, Knowledge sharing sessions to internal resources;
- Good team player / Good listener.

Outsourcing for **VALE** - Mining

Direct report to: Rinaldo Oliveira / Abimael Mello

- Responsible for the creation of HLD and LLD solutions. Presented the solutions to stakeholders.
- Monitored architecture development in different subsidiaries.
- Gathered requirements and information from different sources regarding potential process improvements, how much money and time were needed, and which technologies were best. These attributions were not only technical, but also strategical and were oriented towards the constant improvement of the areas.

- In charge of networking design. Employed Cisco switches and telephony solutions.
- In charge of performing the initial tests and deploying for the implementation team.
- Responsible for handling both the security and network access for mobile devices in a Cisco environment.

**Nestlé Brazil (September 2011 to May 2018) - Foods and beverages**

Position: Network specialist

Direct report to: Ulisses Alem

Main IT responsibilities:

- Implement and maintain LAN / WLAN environment in all sites (factories/offices) at LATAM region
- Collaboration with other teams (Wintel, Project Management) for LATAM
- Provide KPI for switch and wireless controller / access-point replacement
- Manage 3rd party telecommunications, cabling and infrastructure companies' service quality
- Manage IP scopes / subnets for all Brazilian market

Main achievements:

- Design and implement network access for FAS (factory automation systems) environment in LATAM;
- Design and implement wireless redundancy with 2 WLC;
- Provide support on HOR (hardware obsolescence replacement) project;
- New core switch deployment on the warehouse site;
- Replace core switches on an 8-hour window, with minimum impact to the production lines;
- Replace legacy clustered firewalls (Juniper + Symantec) with the compliance ones (Checkpoint);
- Migrate 70+ access-points from autonomous to LWAPP mode;

**ISH Tecnologia (December 2006 to September 2011) - IT security**

Position: Network / Security consultant

Direct report to: Carlos Eduardo Brandão / Renato Jagger

Main responsibilities:

- Since September 2008 as an outsourcing consultant at Chocolates Garoto;
- Develop and implement security projects to private and government corporation segments;
- Manage internet access with security software Websense v6.x and v7;
- Manage LAN / WLAN security and keeping compliance with corporation standards;
- Implement security technologies (correlation devices, antispams, antivirus, firewalls, etc)

**Terra Networks Brasil (January 1997 to November 2006) - Telefonica's internet provider**

Position: Network analyst

Direct report to: Arisneto Cavalcante

Main responsibilities:

- Deploy and maintain network devices to end users' internet connection
- Deployment of internet dedicated links to companies that hire our services
- Maintain network services (SMTP, POP, IRC, FTP, NNTP, HTTP, etc)
- Perform educational talks about aware of internet use for customers

**TECHNICAL CERTIFICATION**

**Cisco CCNA - 200-125 (expired)**

Date Certified : 12/April/2019

Valid Through : 12/October/2022

## **GRADUATION**

**FAVI / AVIES (March 1997 to December 1999)**

Location: Vitória (ES)

Title: Technologist in data processing